

Important Information (including Terms & Conditions)

Our team will happily help and answer queries.

If you need additional information or have a special request, email sleep@thecastleinnharrogate.com or call us on 01937 590200.

Location & Parking

The Castle Inn can be found on the A661 at the centre of the pretty village of Spofforth. We are a 15 minute drive from the centre of Harrogate and 3 miles from Wetherby and the A1. Post code HG3 1BQ.

During peak trading times such as Friday lunchtimes, Friday evenings, Saturday evenings and Sunday afternoons, our car park is very busy. If staying with us, we recommend arriving earlier or later than our most popular dining sessions.

Bedroom Access & Design

Our guests need to use a staircase to reach eight of our en suite bedrooms. Alnwick is located on the ground floor and has space to manoeuvre a wheelchair. We will happily help if you need assistance with luggage.

Wooden ceiling beams are incorporated into the bedroom designs of Bamburgh, Leeds, York and Skipton and this does restrict the overall height of the rooms.

Cancellation Policy & Charges

A credit/debit card is required to secure your reservation. We accept all major credit and debit cards and will ask for full payment at check-out.

There will be no cancellation charge if a booking is cancelled no later than 2pm on the day before your arrival date. If the booking is cancelled later, or in the case of a 'no-show', the full amount will be charged to your card.

Occasionally accidents happen but unfortunately we have to charge guests to replace any bedroom items or furnishings found missing or damaged.

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Children

Children must be supervised by their parents or guardians at all times. We want all our young guests to be happy and stay safe.

For children aged 4-15, our Alnwick and Balmoral bedrooms have space for a single made-up Z bed which we can provide at a cost of £20 per night (includes breakfast). Children aged 16 or over will need their own bedrooms. Let us know if you require the Z bed.

Our Bamburgh bedroom has a sofa bed that two young children (4-6 years old) can use with the permission and supervision of their parents. The cost to make up the sofa bed is £20 per night (includes breakfast).

Please contact us if you require the Z bed or sofa bed.

Dogs

We are a dog-friendly inn. If you would like your dog to stay, you will incur an additional charge of £10 per night, per dog . Owners must supervise their animals at all times and must not leave them alone in bedrooms. Well-behaved dogs are welcome visitors to our bar and informal dining areas. We do not allow dogs in our carpeted restaurant and dogs must not be allowed to disturb other guests.

Arrival & Departure

Check-in is from 2 pm. Guests are asked to check-out by 10 am.

Breakfast Hours Monday to Friday 7 am - 11 am Saturday 8 am - 11 am Sunday 8 am - 10.30 am

Main Meals & Lite Bites

From 12 noon main meals can be ordered in our bar and restaurant. Lite Bites are available until 5 pm Monday - Saturday. Let us know if you would like to book a table.

We do not provide room service - but will of course do our best to oblige if you have a special request such as a celebratory bottle of champagne.